In September 2019, the President of Ukraine issued the Order No 647/2019 on Some Activities to Ensure Access to High-quality eServices. The order introduced the principle of state as a service.

In December 2019, the Cabinet of Ministers of Ukraine adopted the Decree No 1137/2019, introducing the DIIA State eServices Portal. The DIIA State eServices Portal was presented in April 2020.

The responsibility for Ukraine’s eGovernment strategy/policy lies within the Ministry of Digital Transformation. The Ministry is also the body responsible for interoperability activities.