

Political Communications

The Federal Council, the Conference of the Cantonal Governments and the boards of the Swiss Union of Cities and the Association of Swiss Communes signed the new eGovernment strategy at the end of 2019, replacing the eGovernment strategy from 2016.

Governance

Federal Council has initiated legal frameworks for the participation in eOperations Switzerland, a company supported by the cantons and the communes which acts as an organisational body and competent service provider at all federal levels for implementing IT cooperation.

Digital Public Administration indicators

Percentage of individuals using the internet for

Switzerland EU28 average

Interacting with public authorities



75%

Obtaining information



67%

44%

55%

Downloading official forms



5

59% 33%

Sending filled forms



+1%

45%

38%

Legislation

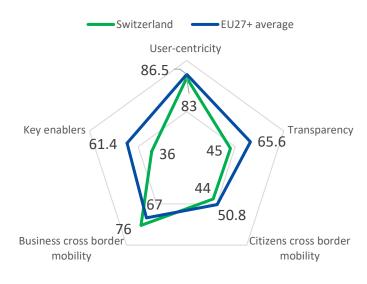
The legal framework for a secure identification solution for online services was put in place in Autumn 2019, through the <u>Federal Act on Electronic Identification Services</u> (eID Act).

Infrastructure

The Swiss Federal Archives has developed a plan for the publication of basic registers and central vocabularies as linked open data. In 2019, it started the process of a consultation to clarify which are the relevant basic registers and central vocabularies, in order to publish it as open data.

eGovernment indicators

eGovernment performance across policy priorities



Source: <u>Eurostat 2019</u> Source: <u>eGovernment Benchmark report 2020</u>

State-of-Play of Interoperability



Source: European Interoperability Framework Monitoring Mechanism 2019



This is the trend evolution compared data from Eurostat in 2018.