The legal framework for a secure identification solution for online services was put in place in Autumn 2019, through the Federal Act on Electronic Identification Services (eID Act).

The Swiss Federal Archives has developed a plan for the publication of basic registers and central vocabularies as linked open data. In 2019, it started the process of a consultation to clarify which are the relevant basic registers and central vocabularies, in order to publish it as open data.

Federal Council has initiated legal frameworks for the participation in eOperations Switzerland, a company supported by the cantons and the communes which acts as an organisational body and competent service provider at all federal levels for implementing IT cooperation.

The Federal Council, the Conference of the Cantonal Governments and the boards of the Swiss Union of Cities and the Association of Swiss Communes signed the new eGovernment strategy at the end of 2019, replacing the eGovernment strategy from 2016.

The Swiss Federal Archives has developed a plan for the publication of basic registers and central vocabularies as linked open data. In 2019, it started the process of a consultation to clarify which are the relevant basic registers and central vocabularies, in order to publish it as open data.

### Digital Public Administration indicators

#### Percentage of individuals using the internet for

- **Switzerland**
  - Interacting with public authorities: 75%
  - Obtaining information: 67%
  - Downloading official forms: 59%
  - Sending filled forms: 45%

- **EU28 average**
  - Interacting with public authorities: 55%
  - Obtaining information: 44%
  - Downloading official forms: 33%
  - Sending filled forms: 38%

### eGovernment indicators

#### eGovernment performance across policy priorities

- **User-centricity**
  - Switzerland: 86.5
  - EU27+ average: 83

- **Transparency**
  - Switzerland: 61.4
  - EU27+ average: 45

- **Business cross border mobility**
  - Switzerland: 50.8
  - EU27+ average: 76

- **Citizens cross border mobility**
  - Switzerland: 67
  - EU27+ average: 44

### State-of-Play of Interoperability

<table>
<thead>
<tr>
<th>Interoperability Layers</th>
<th>EU27 Average</th>
<th>Higher performance</th>
<th>Middle-upper performance</th>
<th>Middle-lower performance</th>
<th>Lower performance</th>
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Source: European Interoperability Framework Monitoring Mechanism 2019