

SLOVENIA

Digital Public Administration Factsheet

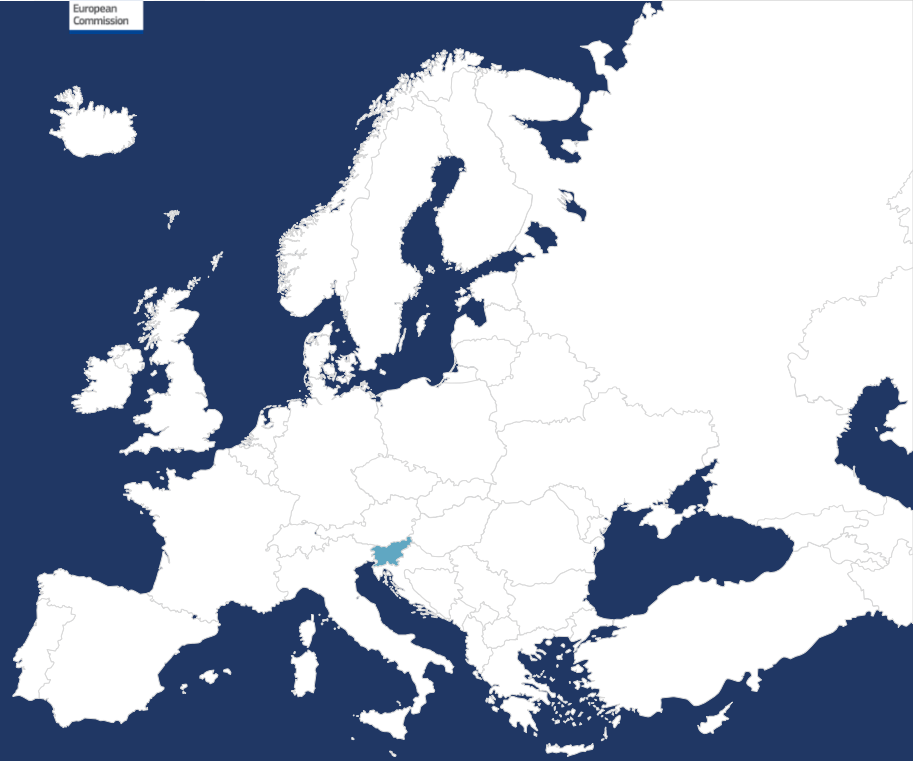
2024

Main developments in digital public administrations and interoperability

JULY 2024

HIGHLIGHTS - KEY PROJECTS

- In August 2023, the government of the Republic of Slovenia adopted the Action Plan of the Digital Public Services Strategy 2030, with 109 measurements of 26 competent authorities, which will contribute the most to the digitalisation of public services in Slovenia by 2030 and have the greatest impact on the digital transformation of the public sector and society, along with the broader ecosystem of related stakeholders. The development of this document involved the participation of all ministries and other stakeholders. As the action plan will be regularly updated every two years, it provides the country with a lever for coordination and influence on the development and provision of digital public services.
- The [Slovenian identity card](#) (SI eID) is a personal document that can be used to prove the citizen's identity either physically or electronically. On March 2022, the Slovenian government started issuing the SI eID, and in April 2023, the country successfully notified the SI eID according to eIDAS.



Key figures

4 new initiatives adopted in 2023-2024

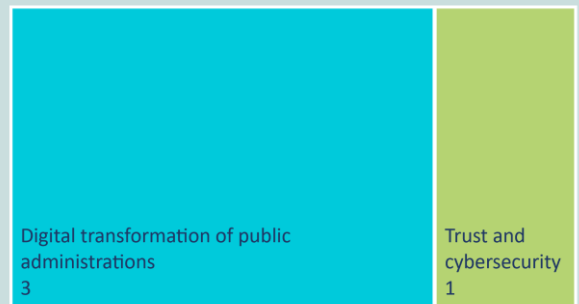


Figure 1

Number of initiatives per topic adopted in 2023-2024

Towards the Digital Decade targets set for 2030: DIGITAL PUBLIC SERVICES

eID scheme (≥1)
YES

eHealth records (0-100)
87.6%

Digital Public Services for Citizens (0-100)
77%

Digital Public Services for Businesses (0-100)
84%

DIGITAL TRANSFORMATION OF PUBLIC ADMINISTRATIONS

- In November 2023, the government adopted the [National Strategic Plan for the Digital Decade](#). The National Strategic Plan for the Digital Decade sets out the way forward and indicates how the Republic of Slovenia will contribute to the common European objectives of the Digital Agenda 2030 in the areas of digital competences, digital infrastructure, digital transformation of the economy and digital public services.
- With the [KRPAN Information System](#), Slovenia is introducing a single, technologically updated, flexible, easily scalable and advanced information solution supporting document management system in public administration. In 2023, KRPAN data about administrative procedures were transferred to [SKRINJA](#) – business intelligence (BI) system with data warehouse, which enables real-time data processing, analytics and visualisations supporting data-driven decision-making in the Slovenian public administration.

DIGITAL TRANSFORMATION OF PUBLIC SERVICES

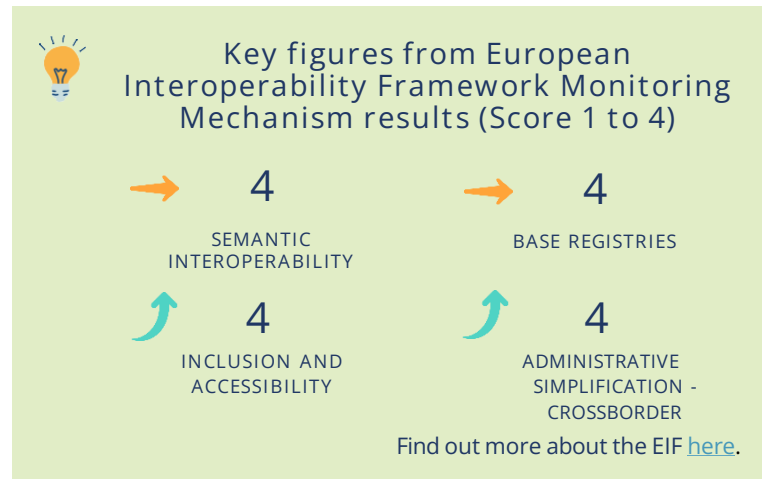
- The [Division for the Administrative Burden Reduction, Better Regulation and Quality in Public Administration](#) has prepared an innovative web-based tool called the [SME Test](#), based on the Standard Cost Model. This tool enables the public (citizens, business entities, economic and other interest groups) to substantiate their comments and suggestions on a public policy proposal and, in addition, to quantify the regulatory impact assessment of their alternative policy proposals on the economy. The public accesses the tool through the [eDemocracy Portal](#), where ministries also publish draft regulations and other acts.
- The [One-Stop Shop Business Portal SPOT](#) is the government portal for companies, sole traders, entrepreneurs and future entrepreneurs, whose main purpose is to enable users to carry out public administration operations easily and quickly. Through the SPOT portal, businesses can use electronic services to establish a company and carry out other obligatory or frequent procedures, either at start-up or later stages.

TRUST AND CYBERSECURITY

- The [Slovenian Cybersecurity Strategy](#) lays the basis for an open, safe and secure cyberspace, which will ensure a smooth functioning of the infrastructure relevant for State authorities and the economy, as well as the lives of all citizens.

INTEROPERABILITY AND DATA

- The Slovenian National Interoperability Framework is a conceptual metadata framework for the coordinated development of public sector eServices. The [National Interoperability Framework Portal](#) (NIO) enables the Slovenian public administration to publish information on the achievements of its digital solutions at national level and beyond. The use of NIO assets and solutions reduces development and operating costs, and achieves an improved coherence of information solutions, as well as compliance with the European Interoperability Framework and coordination with solutions at international level.



INNOVATIVE TECHNOLOGIES

- The [Slovenian Governmental Cloud](#) (DRO), which is based on open standard policy, ensures the connectivity of services, sets up a single-service platform based on a common architecture for improving the accessibility of public services to citizens, ensures the availability of services from anywhere and at any time, and establishes effective information security.
- [Tray](#) (Pladenj) is a common central data exchange platform which stands as a reliable system to facilitate seamless data and document exchange across many diverse systems and life events within the public administration. Employing advanced AI machine learning techniques, it enhances stability and mitigates disruptions, thereby optimising the flow of information. In December 2023, the platform was upgraded to support cross-border exchanges in alignment with the EU Single Digital Gateway Regulation, serving as Slovenia's national part of the Once-only Technical system.



The Digital Public Administration factsheets are produced by the [National Interoperability Framework Observatory \(NIFO\)](#) under [Interoperable Europe](#) (DG DIGIT) and the [Digital Decade Programme](#). More information on the state-of-play on digital public administrations and interoperability in this country can be found in its [supporting document](#).