Digital Public Administration infographic 2021 NETHERLANDS

Highlights

Political Communications

In April 2020, the Dutch government published the annual update of the Government Data Agenda, aimed at improving quality of government data, increasing its reuse, and investing in people in order to stimulate data-driven government.

Legislation

In July 2020, the adoption of the Electronic Publications Act (Wep) aimed at increasing the accessibility of government decisions.

Governance
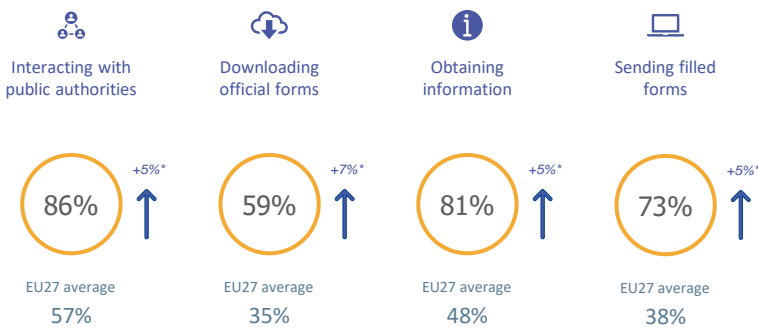
In July 2020, the Dutch government published proposals for strengthened governance, which underlined the need for a clearer definition of the GDI, its further development and coherent direction.

Infrastructure

In 2020, the Dutch Association of Netherlands Municipalities revamped the rationalisation of data sharing between municipalities and other government bodies.

Digital Public Administration indicators

Percentage of individuals using the internet for

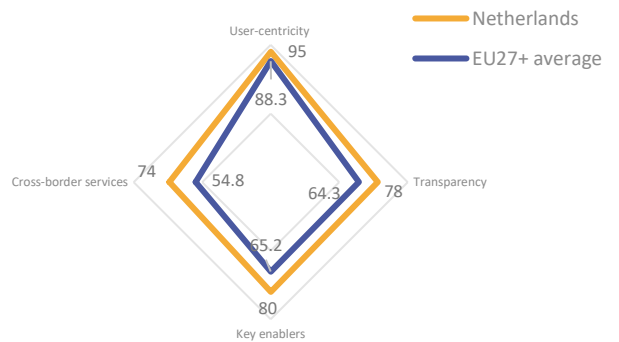| Interacting with public authorities	Downloading official forms	Obtaining information	Sending filled forms
86% +5%*	59% +7%*	81% +5%*	73% +5%*
EU27 average 57%	EU27 average 35%	EU27 average 48%	EU27 average 38%

* This is the trend evolution compared data from Eurostat in 2019.

Source: Eurostat 2020

eGovernment indicators

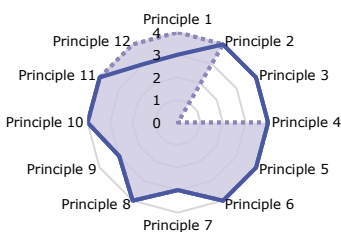### eGovernment performance across policy priorities

— Netherlands
— EU27+ average

User-centricity 95 / 88.3
Transparency 78 / 64.3
Key enablers 80 / 65.2
Cross-border services 74 / 54.8

Source: eGovernment Benchmark report 2021

State-of-Play of Interoperability

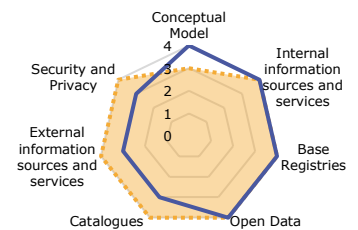### SCOREBOARD 1 TWELVE PRINCIPLES

▲ Netherlands ☐ EU Average

SCOREBOARD 2 INTEROPERABILITY LAYERS

▲ Netherlands ☐ EU Average

SCOREBOARD 3 CONCEPTUAL MODEL

▲ Netherlands ☐ EU Average

Source: European Interoperability Framework Monitoring Mechanism 2020