



Digital Public Administration infographic 2021

UKRAINE

Highlights

Political Communications

In December 2020, the Ministry of Digital Transformation of Ukraine (MDT) presented the [updated roadmap on integration of Ukraine into EU digital single market](#) for 2021-2023.

Legislation

In March 2021, the Ukrainian Parliament adopted the law [No 4355 On State Demographic Registry and Documents that Confirm Ukrainian Citizenship or Identify the Person](#) which legally regulates the digital ID cards in Diia mobile app.

Governance

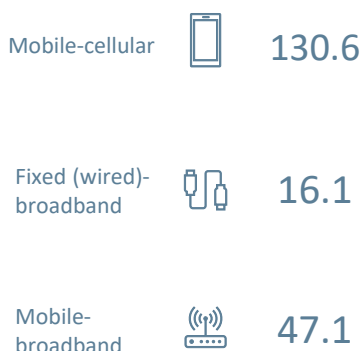
In 2020, the [Ministry of Digital Transformation of Ukraine](#) introduced the new management structure of digital transformation in Ukraine, including the introduction of a Chief Digital Transformation Officer position (state and regional level).

Infrastructure

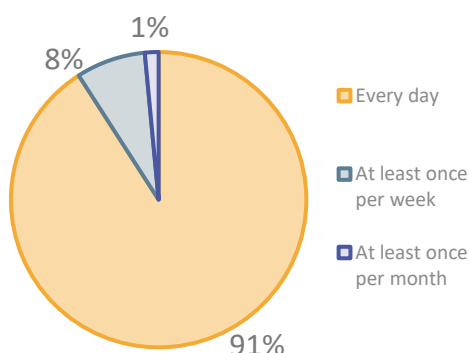
Ukraine has begun a process of standardising and unifying all eServices within a single efficient, user-facing digital platform called [Diia \(State and Me\) with its related User's eCabinet](#) which were introduced in April 2020.

Digital Public Administration indicators

Subscription per 100 inhabitants*:



Citizens using internet**



Percentage of households/citizens***:



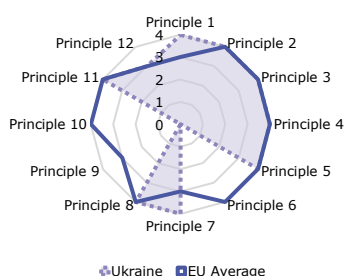
*Source: [ICT statistics on Ukraine \(Latest data available: 2019\) –ITU](#)

**Source: [Ministry of Digital Transformation survey on digital skills and Internet use in Ukraine \(2019\)](#)

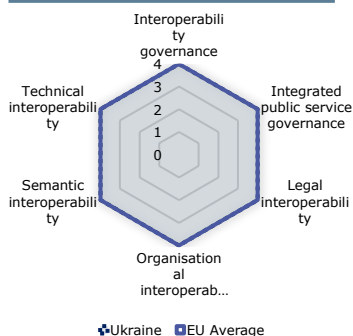
***Source: [Research of Factum Group made on request of Ukrainian Internet Association](#)

State-of-Play of Interoperability

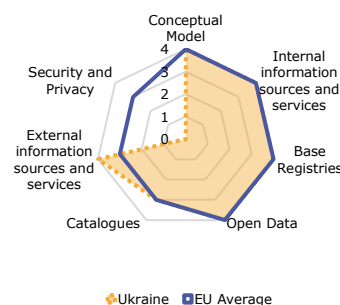
SCOREBOARD 1 TWELVE PRINCIPLES



SCOREBOARD 2 INTEROPERABILITY LAYERS



SCOREBOARD 3 CONCEPTUAL MODEL



Source: European Interoperability Framework Monitoring Mechanism 2020

