



Joinup

User Group Meeting

19 November 2020

EUROPEAN COMMISSION
Directorate General for Informatics – DIGIT D2

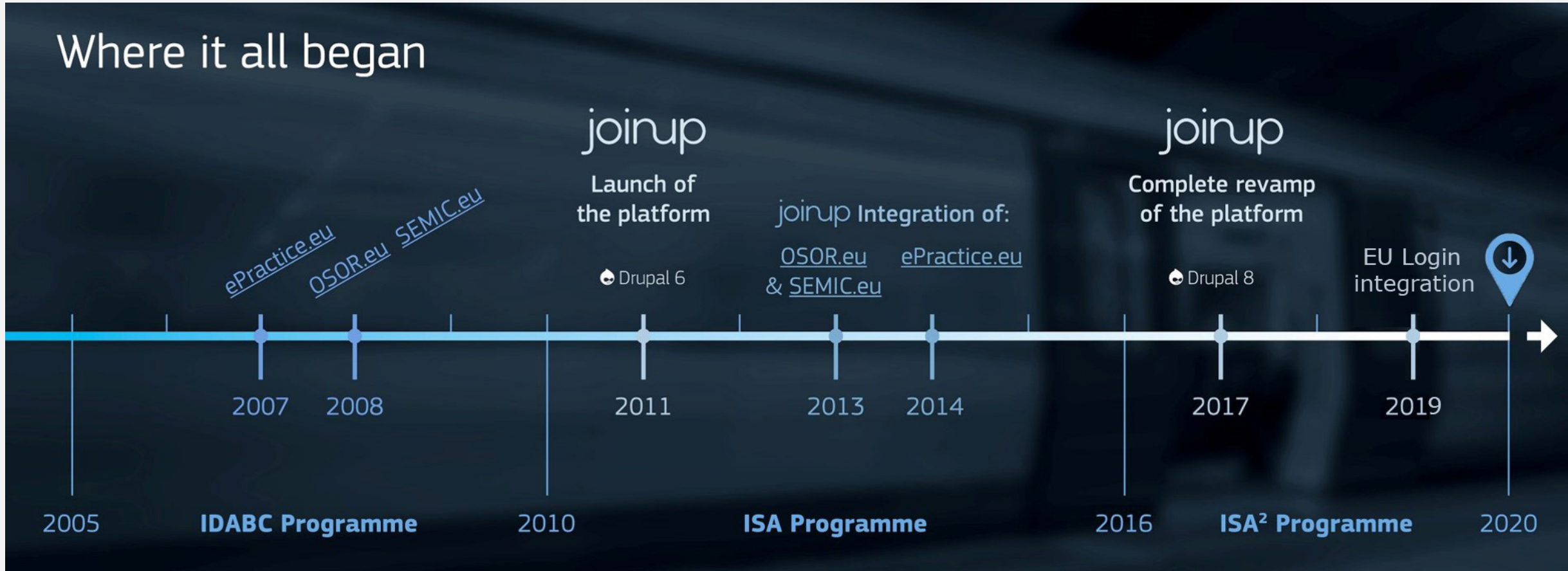


Let's introduce ourselves



Joinup

Timeline



Objectives of today's meeting



Presenting

- The state of play
- Achievements of 2020



Understanding


- Stakeholders' needs
- Stakeholders' opinions



Discussing

- Brainstorming
- Q&A

Agenda

1. State of play & 2020 achievements
2. Understanding your needs – UX audit
3. The future – brainstorming 

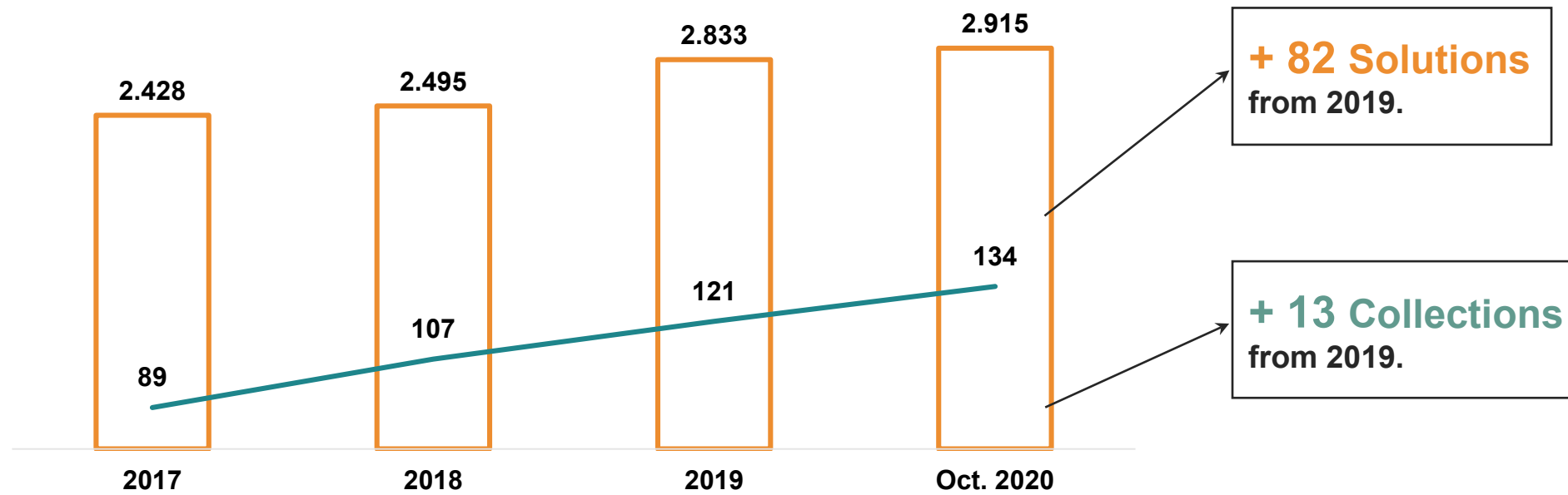
State of play & Achievements

2020

Statistics

Key figures

N° of Solutions & Collections over time



Solutions

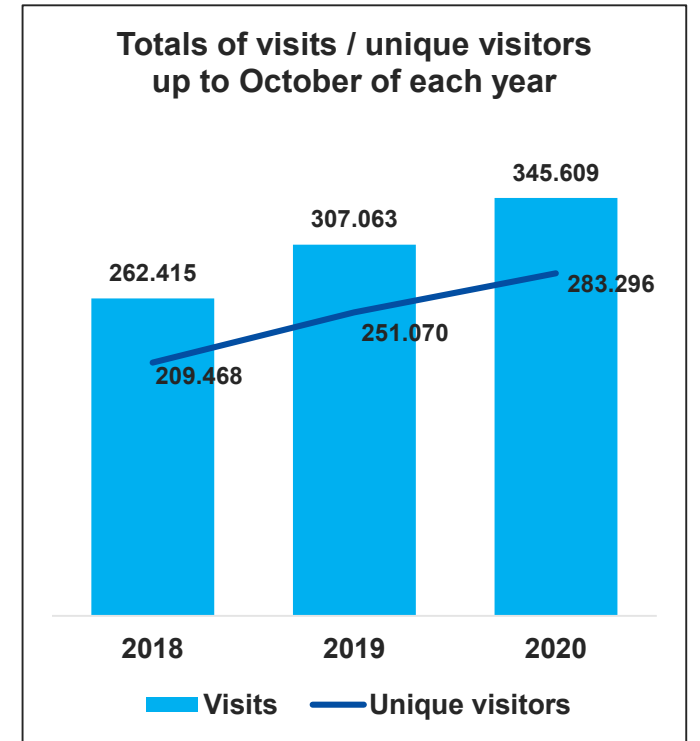
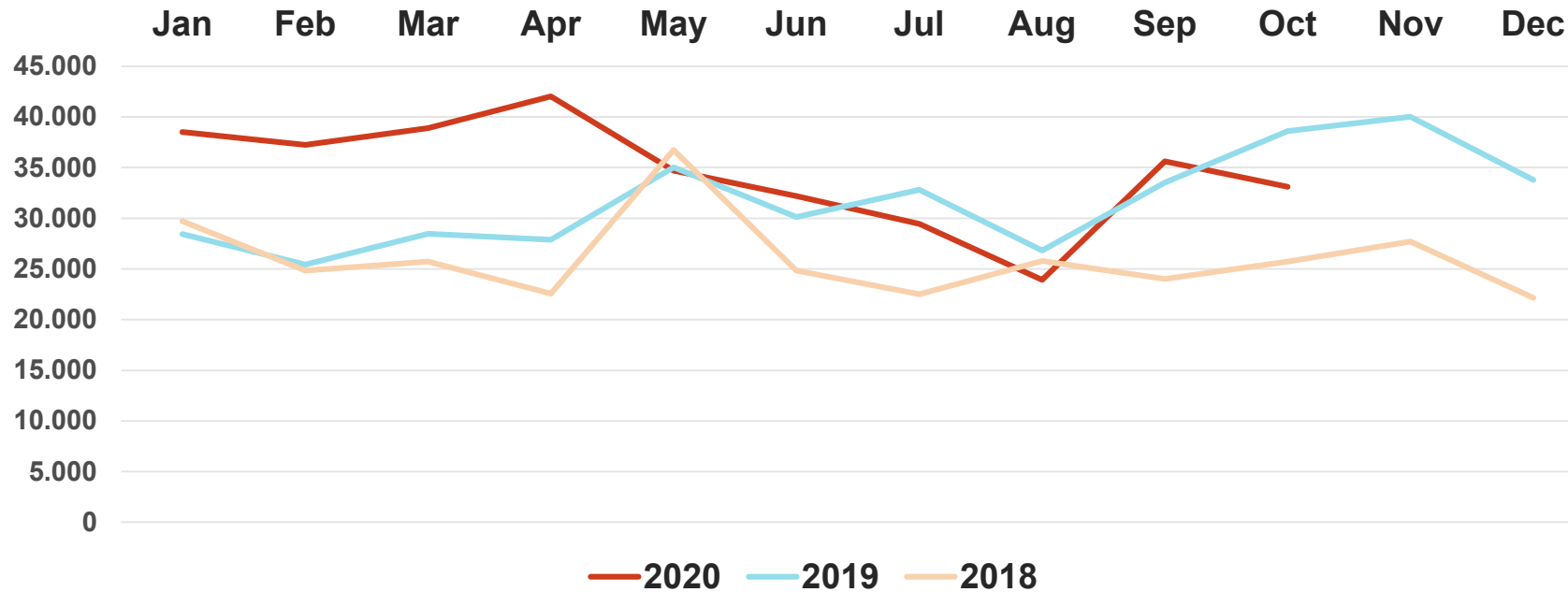


Collections

Statistics

Key figures

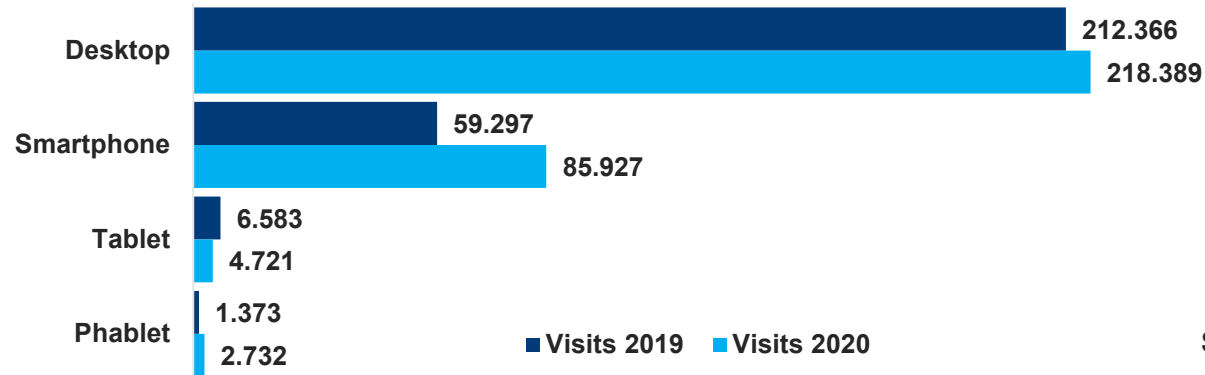
N° of visits over time



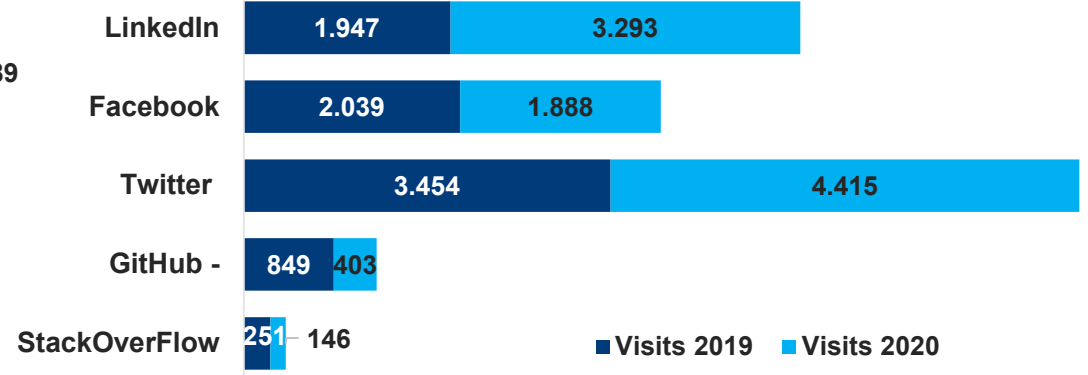
Statistics

Key figures

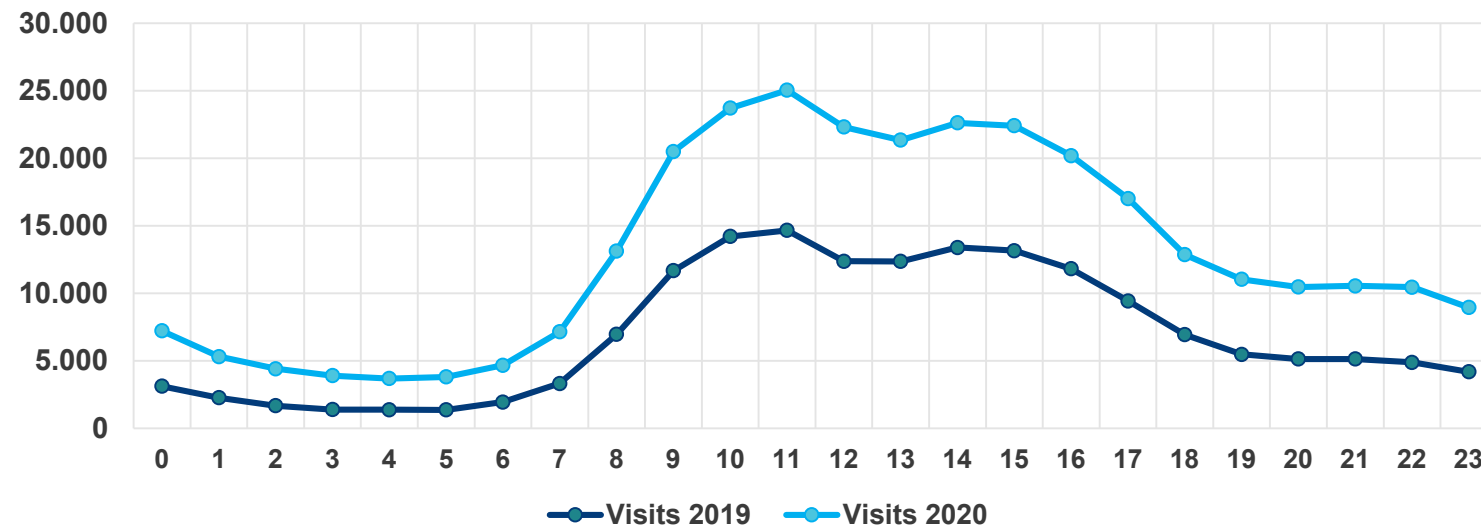
Visits by device type (January to September)



Top social media referrers (January to September)



Visits per user's local time (January to September)



Main achievements

JLA Compatibility Checker









Joinup Licensing Assistant's
NEW Compatibility Checker

INBOUND for what you “use”
OUTBOUND for what you “*distribute*”

Verify they are compatible licences

Identify suitable licence combinations

Tackle the requirements imposed by each licence

 AFL-3.0 Academic Free License v3.0	<input type="radio"/> Inbound <input type="radio"/> Outbound	Check compatibility	Licence Text
 Apache-2.0 Apache License, Version 2.0	<input type="radio"/> Inbound <input type="radio"/> Outbound	Check compatibility	Licence Text
 Artistic-2.0 Artistic License 2.0	<input type="radio"/> Inbound <input type="radio"/> Outbound	Check compatibility	Licence Text
 BSL-1.0 Boost Software License 1.0	<input type="radio"/> Inbound <input type="radio"/> Outbound	Check compatibility	Licence Text
 0BSD BSD Zero Clause License	<input type="radio"/> Inbound <input type="radio"/> Outbound	Check compatibility	Licence Text
 BSD-2-Clause BSD 2-Clause "Simplified" License	<input type="radio"/> Inbound <input type="radio"/> Outbound	Check compatibility	Licence Text
 BSD-3-Clause-Clear BSD 3-Clause Clear License	<input type="radio"/> Inbound <input type="radio"/> Outbound	Check compatibility	Licence Text
 BSD-3-Clause BSD 3-Clause "New" or "Revised" license	<input type="radio"/> Inbound <input type="radio"/> Outbound	Check compatibility	Licence Text

Main achievements

EIF Toolbox



The [EIF Toolbox](#) is a guiding tool for national public administrations to align their National Interoperability Frameworks (NIFs) with the European Interoperability Framework (EIF).



 **SOLUTIONS**

Find out supported solutions to achieve interoperability

 **RECOMMENDATIONS**

Find out more about how to facilitate interoperability

 **EIF PILLARS**

Find out more about the foundations of the EIF toolbox

Main achievements

Reuse of Joinup's source code by EASME



“Looking at Joinup it struck me that most of the functionality we needed was there. It was more a matter of rebranding the features, deploying a copy of the tool and migrating key data.”

**—Christoforos Korakas, Sr IT Projects Advisor,
EASME A2 / EIC Task Force**

The screenshot shows the homepage of the European Innovation Council COVID-19 Challenge Platform. At the top left is the European Union flag, and at the top right is the 'Powered by: joinup' logo. The main header features the text 'European Innovation Council COVID-19 Challenge Platform' and 'COVID-19 Challenge' with a tagline: 'Tackle COVID-19 related challenges through ground-breaking solutions.' Below this is a search bar with the placeholder text 'Start typing to search...'. A statistics section displays three metrics: '38 Challenges' (Collaborate around thematic), '118 Solutions' (Solutions ready to use), and '2 Events, discussions, news ...' (To keep you up to date). A descriptive paragraph explains that the platform is a collaborative space for public and private procurers, local/regional/national organizations, and agencies to setup challenges. Below the text are four featured challenge cards: 'Health & Life - Cheap rapid tests' (8 challenge), 'Business Continuity - Demonstrate purpose' (12 challenge), 'Remote Working & Education - E-Learning methods & tools' (12 challenge), and 'Digital Finance - Support for digitally excluded' (6 challenge).

Main achievements

Highlights of improvements & new features

IMPROVEMENTS



JLA Licence compatibility checker



RSS Feeds for Solutions



New user profile layout



Short ID in Joinup URLs



Improved Search experience

Support for: sort by date, search by content type, search in Collections/Solutions etc.



“Official EU Website” banner

NEW FEATURES



My Subscriptions



Website banner alerts



EIF Toolbox



“What’s new” notification



Blocks in Custom pages

Support for: maps, paragraphs, accordion sections – more to come!



Glossary

Understanding your needs - UX Audit

The Joinup's user experience

UX Audit

A review of Joinup's user experience



UX review

- In a user-centric approach, different types of Joinup users were interviewed
- An analysis of outcomes and usability recommendations is performed
- Prototypes will be tested with users in order to probe suggested improvements



Addressing pain-points

- Content search and consumption
- Engaging users
- Supporting authoring, readability, and reachability

UX Audit

A review of Joinup's user experience

UX recommendations

- Navigation and usability improvements
- Collection/solution concepts need to be challenged
- Search and filtering upgrades are a must
- Authoring tools' evolution
- User interface revamping



The future of Joinup

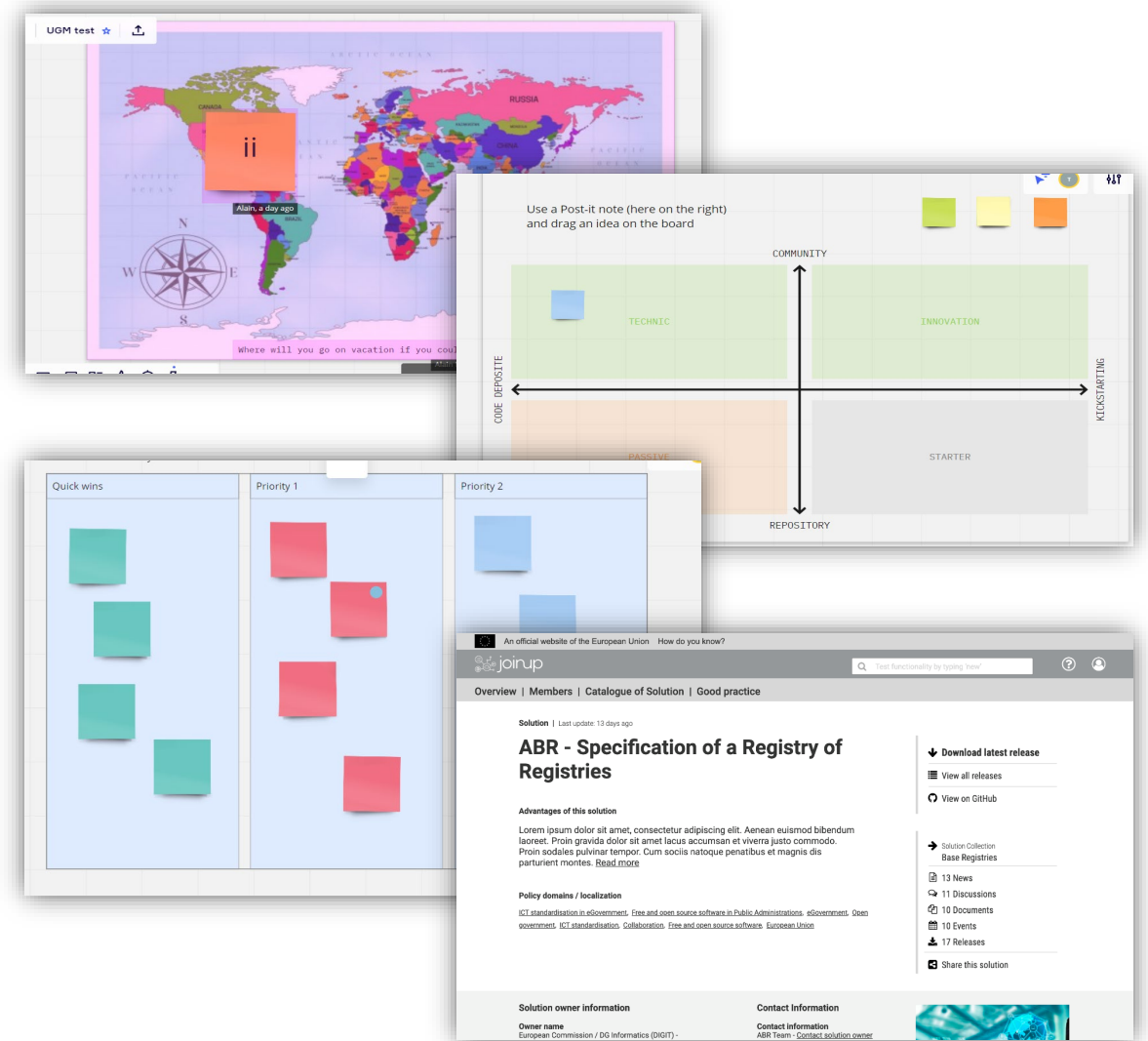
Brainstorming on proposals for an improved Joinup

The future of Joinup

Participants brainstorming

We'll explore with you:


- The reasons you use Joinup
- What motivates you when creating content
- How you interact with your members
- Your perception about collections & solutions
- And, get a glimpse of the proposed redesign of the platform



The future of Joinup

Participants brainstorming

Follow the steps below to help us design the new Joinup:

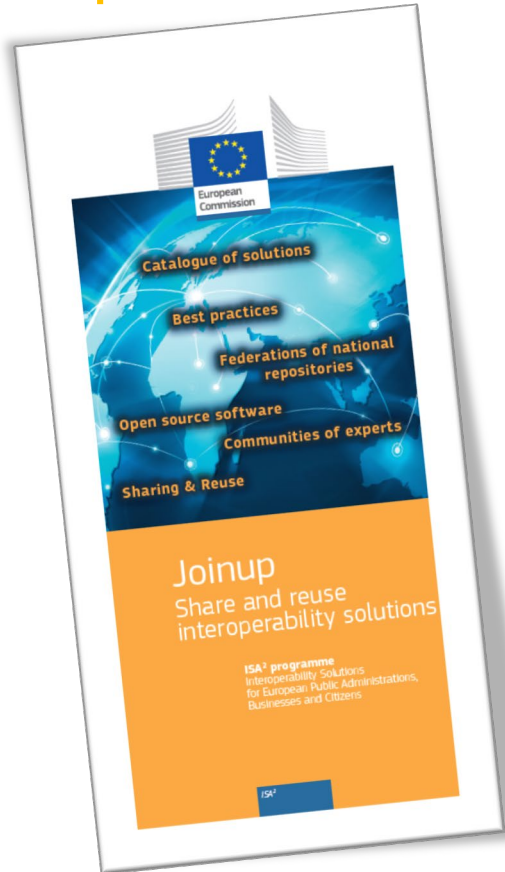
1. Access the MS Teams chat area by clicking on the icon  at the top right of your screen

2. Click the hyperlink shared in the chat area

3. Access the MIRO tool (if requested, insert your name, email and set a password)

4. Follow our verbal instructions to get started!

Let's stay connected



ISA² programme
You click, we link
✓ Joinup

Want to know more?

Get started

<https://joinup.ec.europa.eu/>

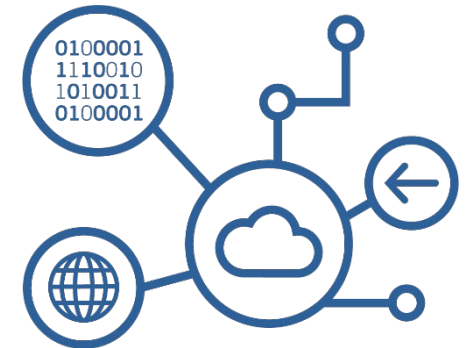
Stay tuned

 [@Joinup_eu](https://twitter.com/Joinup_eu)

 [Joinup Group](https://www.linkedin.com/company/joinup-group/)

Contact us

<https://joinup.ec.europa.eu/contact>



Run by the Interoperability Unit at DIGIT (European Commission) with 131€M budget, the [ISA² programme](#) provides public administrations, businesses and citizens with specifications and standards, software and services to reduce administrative burdens.

Thank you



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