Joinup

User Group Meeting

19 November 2020

EUROPEAN COMMISSION
Directorate General for Informatics – DIGIT D2
Let’s introduce ourselves
Joinup Timeline

Where it all began

- **2005**: IDABC Programme
- **2007**: ePractice.eu, OSOR.eu, SEMIC.eu
- **2008**: ePractice.eu, OSOR.eu, SEMIC.eu
- **2011**: Launch of the platform
- **2013**: Integration of: OSOR.eu & SEMIC.eu
- **2014**: ePractice.eu
- **2017**: Complete revamp of the platform
- **2019**: EU Login integration
- **2020**: ISA² Programme
Objectives of today’s meeting

Presenting
• The state of play
• Achievements of 2020

Understanding
• Stakeholders’ needs
• Stakeholders’ opinions

Discussing
• Brainstorming
• Q&A
Agenda

1. State of play & 2020 achievements
2. Understanding your needs – UX audit
3. The future – brainstorming
State of play & Achievements

2020
Statistics

Key figures

N° of Solutions & Collections over time

- **2017**: 2,428 Solutions, 89 Collections
- **2018**: 2,495 Solutions, 107 Collections
- **2019**: 2,833 Solutions, 121 Collections
- **Oct. 2020**: 2,915 Solutions, 134 Collections

+ **82 Solutions** from 2019.
+ **13 Collections** from 2019.
Statistics
Key figures

N° of visits over time

Totals of visits / unique visitors
up to October of each year

- 2018: Visits = 262,415, Unique visitors = 209,468
- 2019: Visits = 307,063, Unique visitors = 251,070
- 2020: Visits = 345,609, Unique visitors = 283,296
Statistics
Key figures

Visits by device type (January to September)

- Tablet: 6,583 (2019), 4,721 (2020)

Visits per user's local time (January to September)

Top social media referrers (January to September)

- Facebook: 2,039 (2019), 1,888 (2020)
- GitHub: 849 (2019), 403 (2020)
- StackOverflow: 251 (2019), 146 (2020)
Main achievements

JLA Compatibility Checker

Joinup Licensing Assistant’s NEW Compatibility Checker

INBOUND for what you “use”
OUTBOUND for what you “distribute”

Verify they are compatible licences

Identify suitable licence combinations

Tackle the requirements imposed by each licence
Main achievements

EIF Toolbox

The EIF Toolbox is a guiding tool for national public administrations to align their National Interoperability Frameworks (NIFs) with the European Interoperability Framework (EIF).
Main achievements
Reuse of Joinup’s source code by EASME

“Looking at Joinup it struck me that most of the functionality we needed was there. It was more a matter of rebranding the features, deploying a copy of the tool and migrating key data.”

— Christoforos Korakas, Sr IT Projects Advisor, EASME A2 / EIC Task Force
## Main achievements

Highlights of improvements & new features

### Improvements

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<thead>
<tr>
<th>Feature</th>
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<tr>
<td>JLA Licence compatibility checker</td>
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<td>RSS Feeds for Solutions</td>
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<td>New user profile layout</td>
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<td>Short ID in Joinup URLs</td>
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<tr>
<td>Improved Search experience</td>
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<td>“Official EU Website” banner</td>
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**Support for:** sort by date, search by content type, search in Collections/Solutions etc.

### New Features

<table>
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<tbody>
<tr>
<td>My Subscriptions</td>
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<td>Website banner alerts</td>
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<td>EIF Toolbox</td>
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<tr>
<td>“What’s new” notification</td>
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<tr>
<td>Blocks in Custom pages</td>
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<tr>
<td>“Official EU Website” banner</td>
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**Support for:** maps, paragraphs, accordion sections – more to come!

Glossary
Understanding your needs - UX Audit

The Joinup’s user experience
UX Audit
A review of Joinup’s user experience

UX review
• In a user-centric approach, different types of Joinup users were interviewed
• An analysis of outcomes and usability recommendations is performed
• Prototypes will be tested with users in order to probe suggested improvements

Addressing pain-points
• Content search and consumption
• Engaging users
• Supporting authoring, readability, and reachability
UX Audit
A review of Joinup’s user experience

UX recommendations

• Navigation and usability improvements
• Collection/solution concepts need to be challenged
• Search and filtering upgrades are a must
• Authoring tools’ evolution
• User interface revamping
The future of Joinup

Brainstorming on proposals for an improved Joinup
The future of Joinup
Participants brainstorming

We’ll explore with you:

• The reasons you use Joinup
• What motivates you when creating content
• How you interact with your members
• Your perception about collections & solutions
• And, get a glimpse of the proposed redesign of the platform
The future of Joinup  
Participants brainstorming

Follow the steps below to help us design the new Joinup:

<table>
<thead>
<tr>
<th>1. Access the MS Teams chat area by clicking on the icon at the top right of your screen</th>
<th>2. Click the hyperlink shared in the chat area</th>
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<tr>
<td>3. Access the MIRO tool (if requested, insert your name, email and set a password)</td>
<td>4. Follow our verbal instructions to get started!</td>
</tr>
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</table>
Let’s stay connected

ISA² programme
You click, we link
✓ Joinup

Want to know more?

Get started
https://joinup.ec.europa.eu/

Stay tuned
@Joinup_eu
Joinup Group

Contact us
https://joinup.ec.europa.eu/contact

Run by the Interoperability Unit at DIGIT (European Commission) with 131€M budget, the ISA² programme provides public administrations, businesses and citizens with specifications and standards, software and services to reduce administrative burdens.
Thank you