07 October 2022

Interoperable Europe (IOPEU) Academy Workshop

Evolvement of advanced digital skills on interoperability with the Interoperable Europe Academy

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ICEGOV 2022 GUIMARÃES PORTUGAL

WELCOME!

Agenda

- Interoperability Policy Introduction: 20 min
- IOPEU Academy in a nutshell: 20 min
- Q&A: 20 min
- Coffee break: 15 min
- Group work: 45 min
- Presentation of results: 30 min
- Conclusions and Q&A: 30 min

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Interoperability is…

…essential for

The general capacity of organisations and systems to cooperate and interact

Solid foundation of digital government and seamless data exchanges

Bridging gaps between policy and IT, allowing administrations to make public services work across borders, sectors and organisations

Why does it matter?

Fundamental dimension for administrative simplification, enabling the interconnection & access to "authoritative data sources" towards the **once-only principle** (semantics).

A guiding instrument towards efficient, inclusive, accessible & timely **digitalisation** of public services, as proved by the pandemic.

A lever on **digital transformation and innovation**, through jointly experimentation & implementation of innovative solutions, like GovTechs.

What is the current state of EU public sector interoperability policy?

The European Interoperability Framework (EIF) is *the* **reference model** for ensuring interoperability

Provide guidance to public administrations on the **design and update** of national interoperability frameworks (NIFs), policies, strategies and guidelines

EU funded solutions are openly available for reuse at https://joinup.ec.europa.eu/

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Strengthened EU interoperability policy: Regulation proposal on interoperability

Establish a governance between EU public administrations
(Member States, CIOs, experts)

to **work and support** cross-border & cross-sector interoperability, with focus on:

01 **Co-ownership** & **co-creation** of interoperability resources (EIF, solutions, investments, priorities,…)

02 Supporting **joint experimentation** & **innovation initiatives** amongst public sector entities, including with the private sector (“GovTech”)

03 Supporting EU policymaking that aims to be **digital-ready** & **interoperable-by-design**

Implementing Instrument Digital Europe Programme

- New EC programme (not research) complementing other programmes
- Work Programme 2021-2022 adopted
- Former ISA² programme in EDGES
- New initiative GovTech Incubator

More information on Digital Europe Programme

European Digital Government Eco System

- Common Services Platform
- eID and OOP
- Interoperability Knowledge and Support Centre
- **GovTech Incubator**
- TESTA

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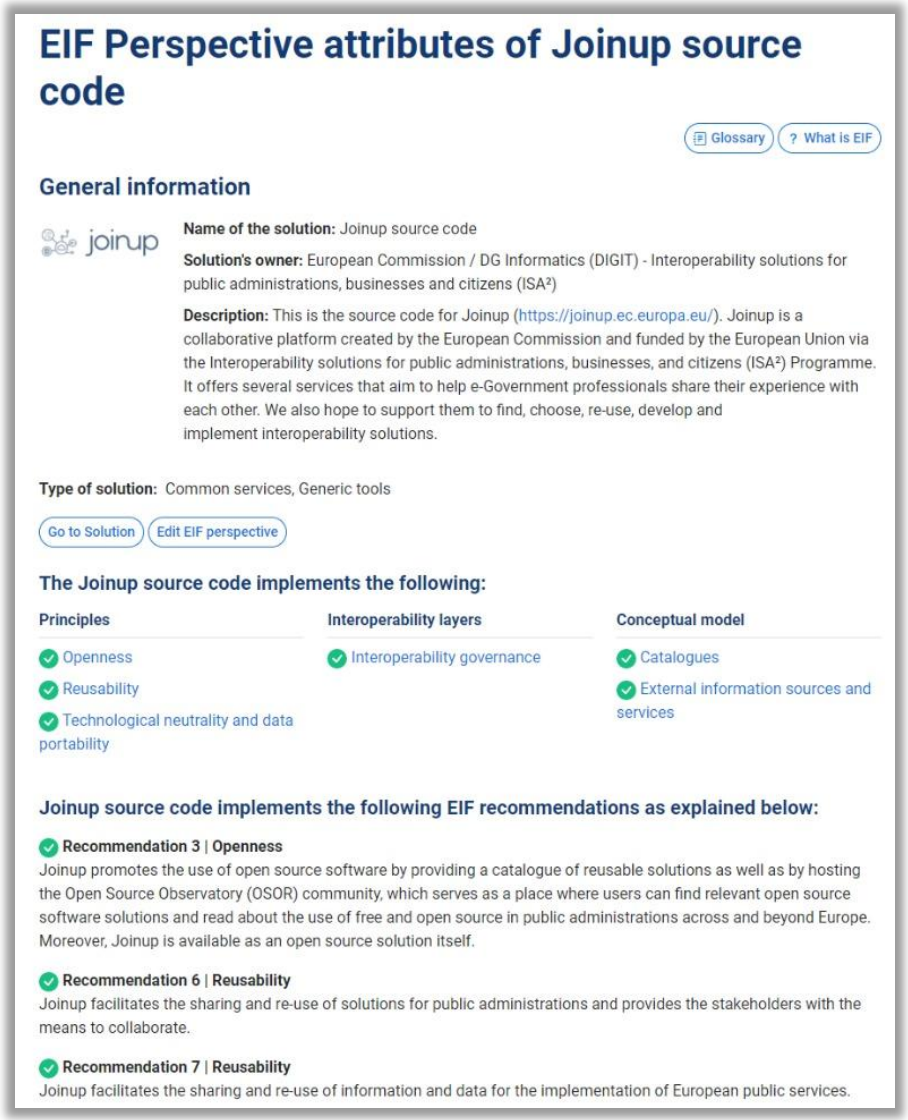
Supporting tools: EIF toolbox

The EIF Toolbox is a guiding tool for national public administrations to align their National Interoperability Frameworks (NIFs) with the European Interoperability Framework (EIF).



EIF Perspective attributes of Joinup source code

Glossary | What is EIF

General information

joinup

Name of the solution: Joinup source code

Solution's owner: European Commission / DG Informatics (DIGIT) - Interoperability solutions for public administrations, businesses and citizens (ISA²)

Description: This is the source code for Joinup (https://joinup.ec.europa.eu/). Joinup is a collaborative platform created by the European Commission and funded by the European Union via the Interoperability solutions for public administrations, businesses, and citizens (ISA²) Programme. It offers several services that aim to help e-Government professionals share their experience with each other. We also hope to support them to find, choose, re-use, develop and implement interoperability solutions.

Type of solution: Common services, Generic tools

Go to Solution | Edit EIF perspective

The Joinup source code implements the following:

Principles	Interoperability layers	Conceptual model
Openness	Interoperability governance	Catalogues
Reusability		External information sources and services
Technological neutrality and data portability		

Joinup source code implements the following EIF recommendations as explained below:

Recommendation 3 | Openness
Joinup promotes the use of open source software by providing a catalogue of reusable solutions as well as by hosting the Open Source Observatory (OSOR) community, which serves as a place where users can find relevant open source software solutions and read about the use of free and open source in public administrations across and beyond Europe. Moreover, Joinup is available as an open source solution itself.

Recommendation 6 | Reusability
Joinup facilitates the sharing and re-use of solutions for public administrations and provides the stakeholders with the means to collaborate.

Recommendation 7 | Reusability
Joinup facilitates the sharing and re-use of information and data for the implementation of European public services.

Supporting tools: Joinup

01 **Collaborative platform**

- Digital Government professionals
- Public administrations
- Businesses & academia
- Citizens

02 **Observatory**

- Digital Gov News & events
- Studies, factsheets etc.
- IOP[1] & OSS[2] policies

A. Digital Government in practice Hub!
B. Digital Policy Hub!
C. Interoperability Solution Hub!

03 **ICT Solutions Repository**

- Open Source Software
- ICT specifications
- Frameworks & data models

joinup Timeline

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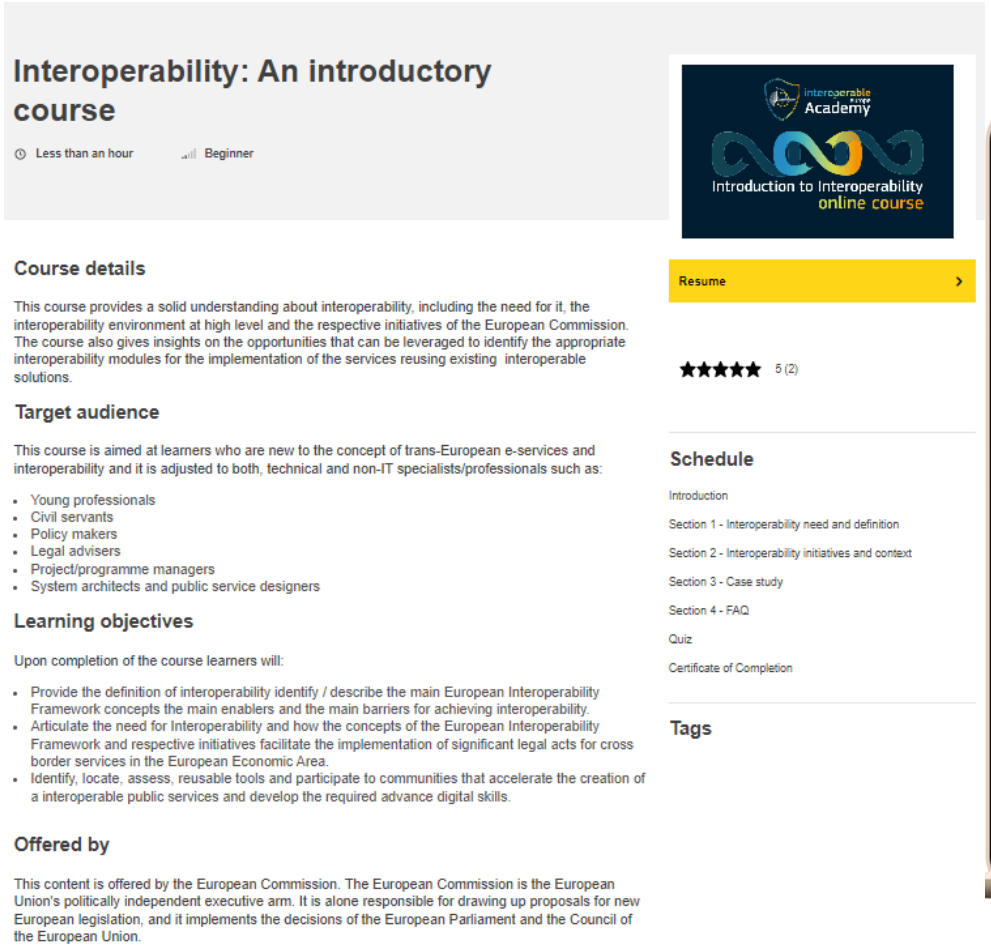
Supporting tools: Interoperable Europe (IOPEU) Academy



Interoperability: An introductory course

Less than an hour Beginner

Course details

This course provides a solid understanding about interoperability, including the need for it, the interoperability environment at high level and the respective initiatives of the European Commission. The course also gives insights on the opportunities that can be leveraged to identify the appropriate interoperability modules for the implementation of the services reusing existing interoperable solutions.

Target audience

This course is aimed at learners who are new to the concept of trans-European e-services and interoperability and it is adjusted to both, technical and non-IT specialists/professionals such as:

- Young professionals
- Civil servants
- Policy makers
- Legal advisers
- Project/programme managers
- System architects and public service designers

Learning objectives

Upon completion of the course learners will:

- Provide the definition of interoperability identify / describe the main European Interoperability Framework concepts the main enablers and the main barriers for achieving interoperability.
- Articulate the need for Interoperability and how the concepts of the European Interoperability Framework and respective initiatives facilitate the implementation of significant legal acts for cross border services in the European Economic Area.
- Identify, locate, assess, reusable tools and participate to communities that accelerate the creation of a interoperable public services and develop the required advance digital skills.

Offered by

This content is offered by the European Commission. The European Commission is the European Union's politically independent executive arm. It is alone responsible for drawing up proposals for new European legislation, and it implements the decisions of the European Parliament and the Council of the European Union.

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Introduction to Interoperability online course

Resume

★★★★★ 5 (2)

Schedule

Introduction

Section 1 - Interoperability need and definition

Section 2 - Interoperability initiatives and context

Section 3 - Case study

Section 4 - FAQ

Quiz

Certificate of Completion

Tags

More: https://academy.europa.eu and https://joinup.ec.europa.eu/collection/digital-skills-public-sector/solution/interoperable-Europe-academy

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Interoperable Europe Academy

The Interoperability Academy
is an action running under **the DEP**

Aims at **improving the level of the advanced digital skills of civil servants** to support policy, service delivery and impact evaluation.

Offers

- **Online and face-to-face courses**
- **Knowledge exchange, community**
- **Summer and winter schools**
- **Learning materials**

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Interoperable Europe Academy

OBJECTIVE

Reduce the digital skills gap for civil servants and provide specialised eLearning courses and trainings will promoting the implementation of EIF.

VISION

Continue creating and providing online, self-paced courses and trainings, such as workshops and webinars to help modernize public administrations.

BENEFITS

Free and open online platform with 24/7 available, self-paced courses and eLearning resources with customised syllabus and various learning paths.

AIM

Be the go-to learning tool for professionals who work in the public sector and in the context of EU policies and help reduce administrative burden.

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Interoperable Europe Academy: Roadmap

August 2019
- Interoperability Academy initiation

December 2019
- Winter School

October 2020
- First collaborations
- Learner profiles & learning paths
- Catalogue of learning resources

December 2020
- 3 courses
- Skills & Competencies framework study

July 2021
- 9 new courses
- Workshop at Samos Summit 2021

October 2021
- IOP Academy article at ICEGOV2021

December 2021
- 2 new courses published

January 2022
- 5 new courses : total 22 courses
- digital skills community in the public sector on Joinup
- Availability of 3 eLearning courses to be reused

Way forward ++
- More courses
- Community in eu Academy platform
- Multilingualism
- Events, courses, seasonal schools
- Synergies with other initiatives, academies

You tell us! What is your vision for the IOPEU Academy?

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TRAININGS & EVENTS

more than **22** eLearning courses

more than **190** ISSUED CERTIFICATES

160 members of the Stakeholder community on Joinup + more

Catalogue of learning resources on Joinup

18 events and counting

more than **2500** LEARNERS

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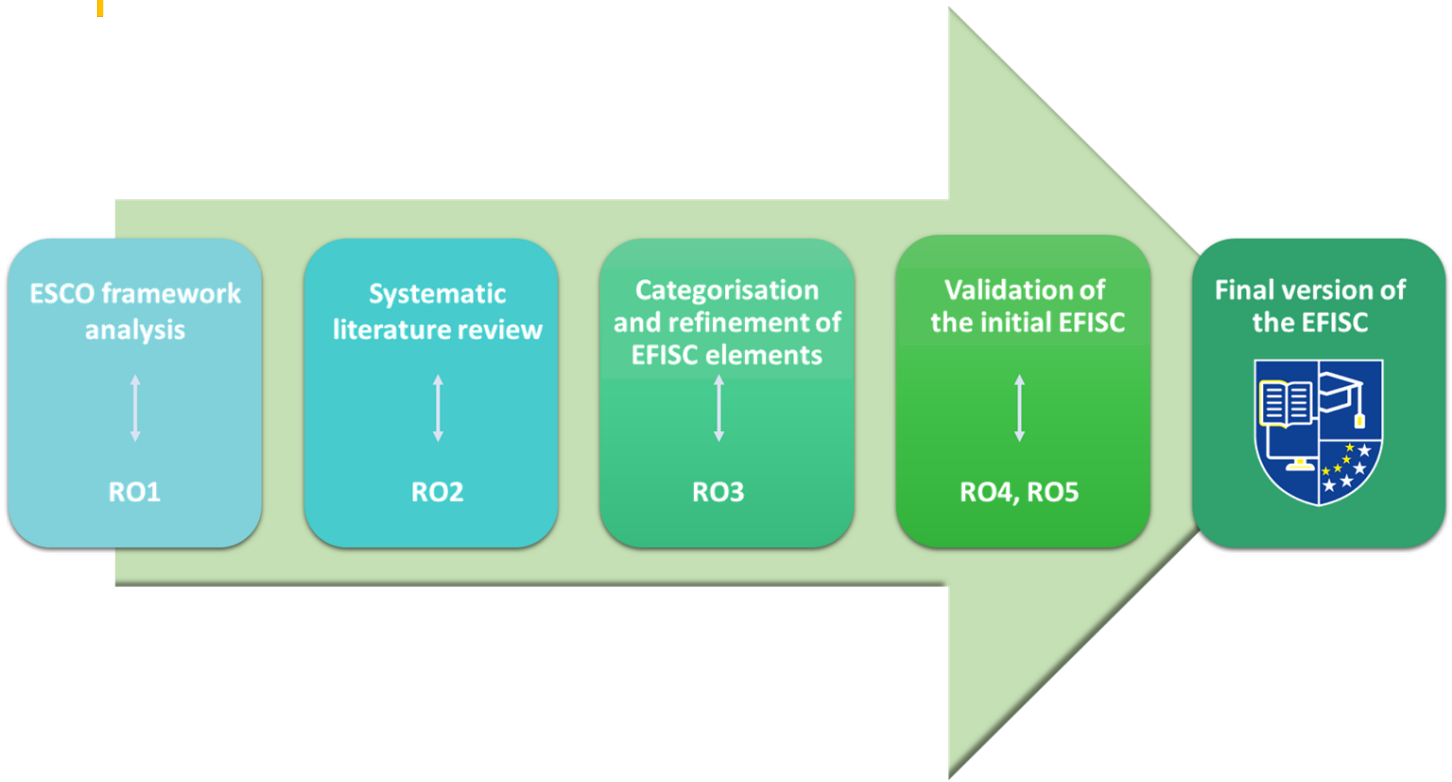
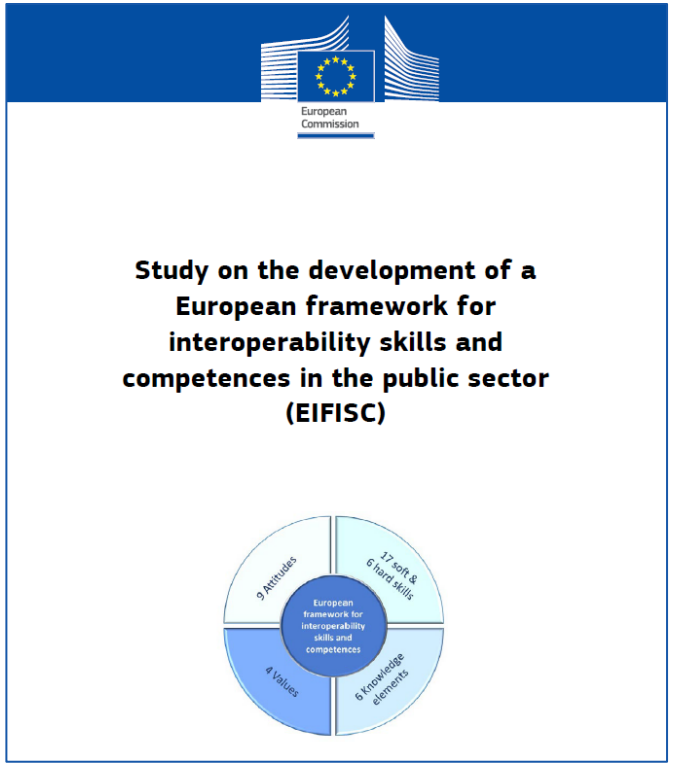
Interoperable Europe Academy: Skills & Competencies

A proposed European framework for interoperability skills and competences (EFISC) that can be applied to **all public sector administrations and young professionals.**





MORE: *https://op.europa.eu/en/publication-detail/-/publication/4e07a84f-abbf-11eb-927e-01aa75ed71a1/prodSystem-cellar/language-en/format-PDF*

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Interoperable Europe Academy: Skills & Competencies

European framework for interoperability skills and competences

9 Attitudes	17 Soft skills	6 Hard skills	6 Knowledge elements	4 Values
1. Enthusiastic 2. Responsible 3. Persistent 4. Efficient 5. Innovative 6. Service-oriented 7. Results-oriented 8. Evidence-based 9. Culturally open	1. Analytical thinking 2. Critical thinking 3. Collaboration 4. Decision-making 5. Negotiation 6. Teamwork 7. Creativity 8. Adaptability 9. Leadership 10. Networking 11. Precision 12. Self-development 13. Communication 14. Future orientation 15. Proactivity 16. Empathy 17. Holistic viewpoint	1. Digital Information skills 2. Research skills 3. Reviewing skills 4. IT skills 5. Financial skills 6. Management skills	1. Information and communication technologies 2. Knowledge in administrative workflows 3. Organisational knowledge 4. European Interoperability Framework knowledge 5. Knowledge of national interoperability framework 6. Knowledge of regulations related to their field, including General Data Protection Regulation	1. Demonstrate the added value of interoperability 2. Contribute to public values 3. Understand the value of common standards 4. Demonstrate consciousness about the relevance of interoperability

Interoperable Europe Academy: for whom?

Courses can target all, or some of the profiles, depending on topic

01

Chief Information Offices

Accountable for:

- ICT Strategy and Implementation
- ICT Governance Policy
- ICT Department & Budget.

02

Systems Architects

Accountable for:

- Solution Specification
- Integrated Solution

03

Policy Managers

Accountable for:

- Organisational policy positions
- Strategic alignment

04

Legal Advisors

Accountable for:

- Legal documentation
- Legal analysis and recommendations

05

Public Administration Managers

Accountable for:

- Government policy implementation
- Public policy implementation

06

Software developers

Accountable for:

- Documented code

07

Town/City Councilors

Accountable for:

- Local legislation
- Spending and budgetary targets
- Public relations

08

Financial Managers

Accountable for:

- Organisational accounts
- Annual report

+ other profiles involved in the process of digitalisation of public administration.

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Interoperable Europe Academy: Courses

public sector leadership, innovation & knowledge sharing
PM C1 - PM² Essentials, Project Management Methodology

data, digital & technology
Innovative Public Services: Knowledge Exchange

public sector leadership, innovation & knowledge sharing
Access to Base Registries eLearning course

data, digital & technology
DCAT and DCAT-AP training: Basic user

public sector leadership, innovation & knowledge sharing
Publishing data with Linked Data Event Streams: why and how

public sector leadership, innovation & knowledge sharing
Interoperability: An introductory course

public sector leadership, innovation & knowledge sharing
Data Visualisation

data, digital & technology
DCAT and DCAT-AP training: General introduction

public sector leadership, innovation & knowledge sharing
The EIF Toolbox, support and guidance for the implementation of the EIF

data, digital & technology
Introduction to Core Vocabularies

data, digital & technology
DCAT and DCAT-AP

public sector leadership, innovation & knowledge sharing
Digital-ready policymaking

public sector leadership, innovation & knowledge sharing
What is "Better legislation for smoother implementation" and why it needs teamwork

public sector leadership, innovation & knowledge sharing

data, digital & technology
DCAT and DCAT-AP training: Advanced user

public sector leadership, innovation & knowledge sharing
EIF & EIRA tutorial

public sector leadership, innovation & knowledge sharing
Wikibase and Semantic MediaWiki for data-driven semantics

public sector leadership, innovation & knowledge sharing
Introduction to the Core Public Service Vocabulary Application Profile (CPSV-AP)

public sector leadership, innovation & knowledge sharing
Joinup Licensing Assistant (JLA) eLearning course

public sector leadership, innovation & knowledge sharing
European Interoperability Framework

public sector leadership, innovation & knowledge sharing
IMAPS in practice

data, digital & technology
PM A1-PM²-Agile Essentials

22 up to now!

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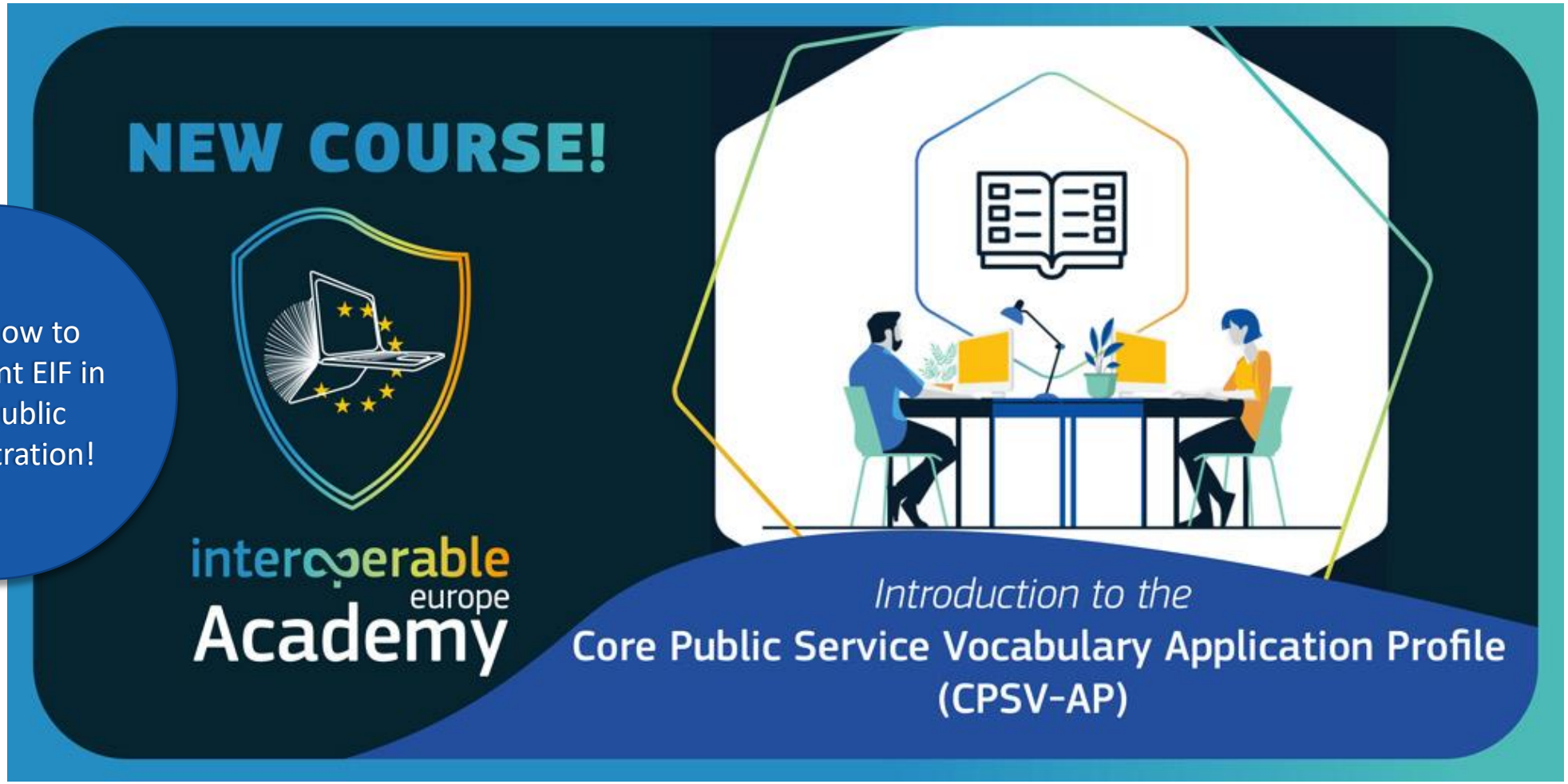
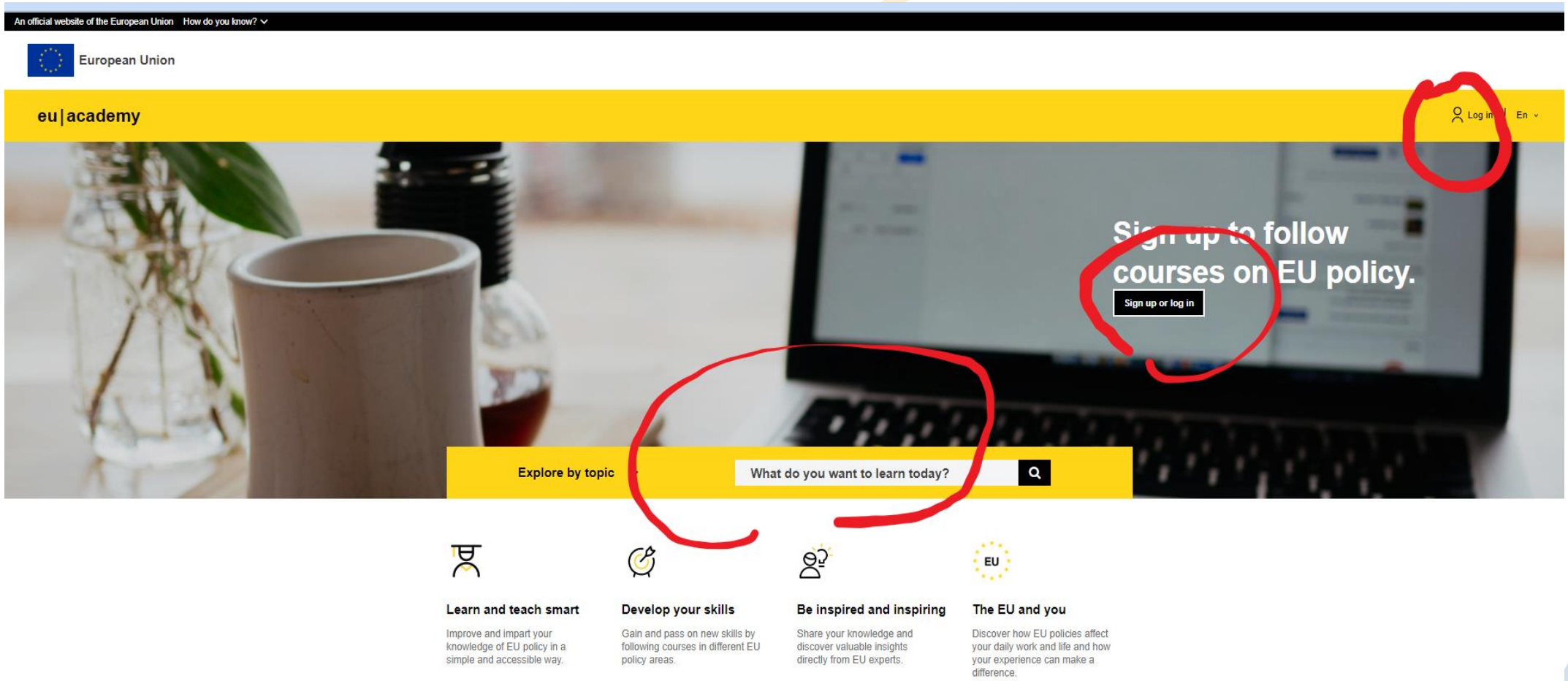
Interoperable Europe Academy: Courses for Interoperability

Learn how to implement EIF in your public administration!



Interoperable Europe Academy: How to enroll?



More: https://academy.europa.eu/

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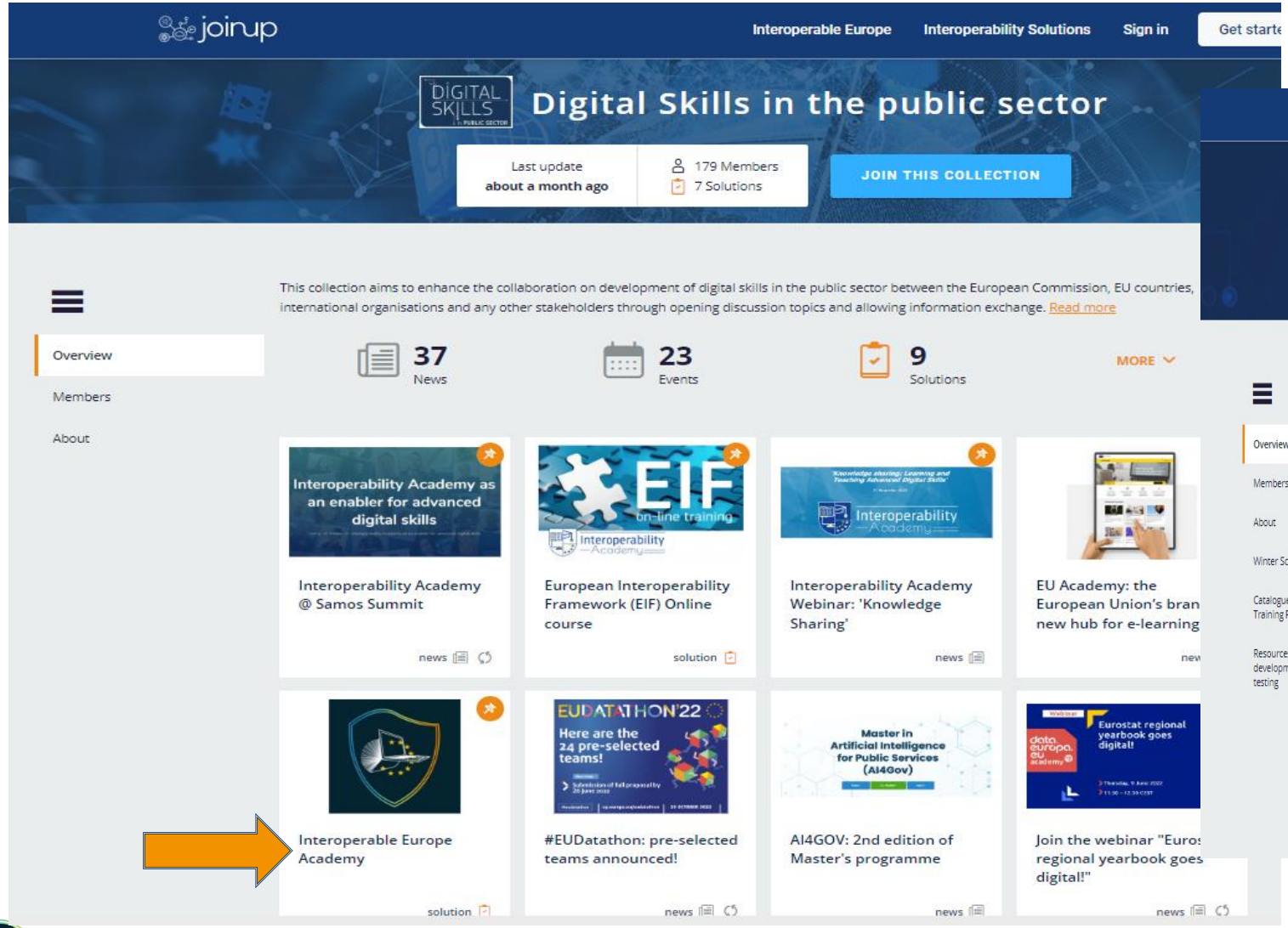
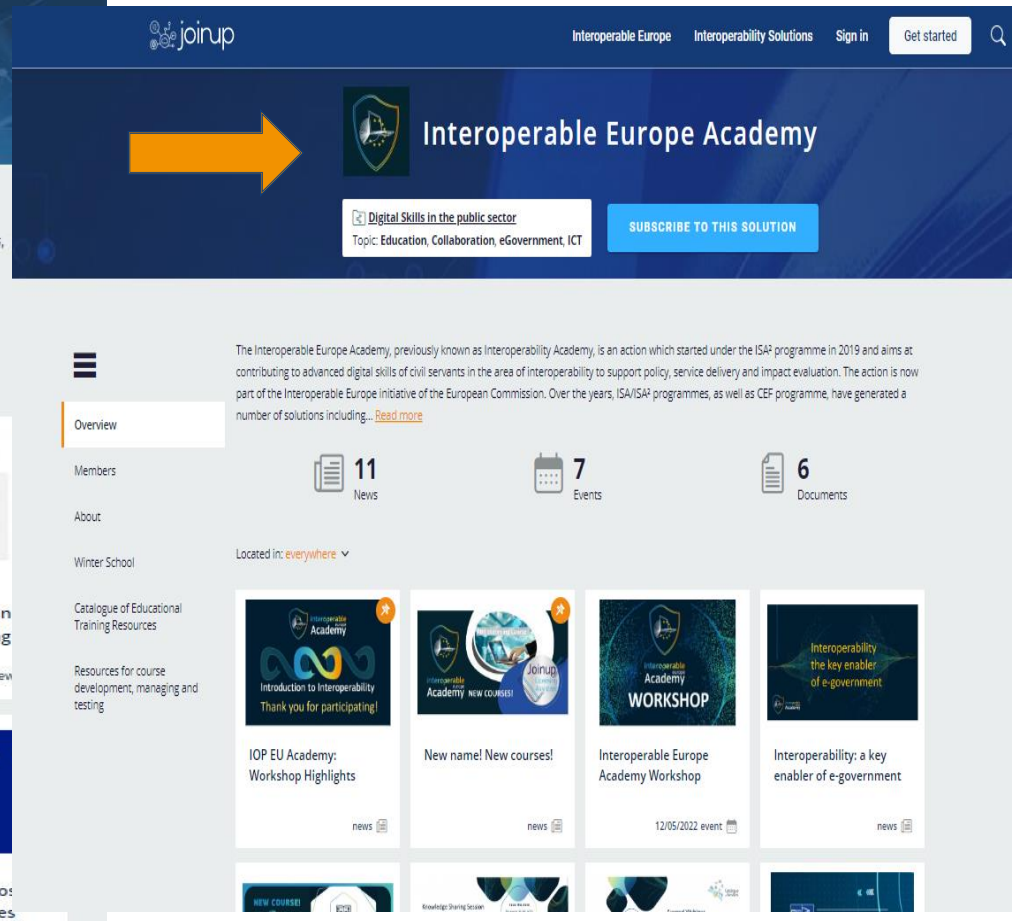
Interoperable Europe Academy: Community in joinup





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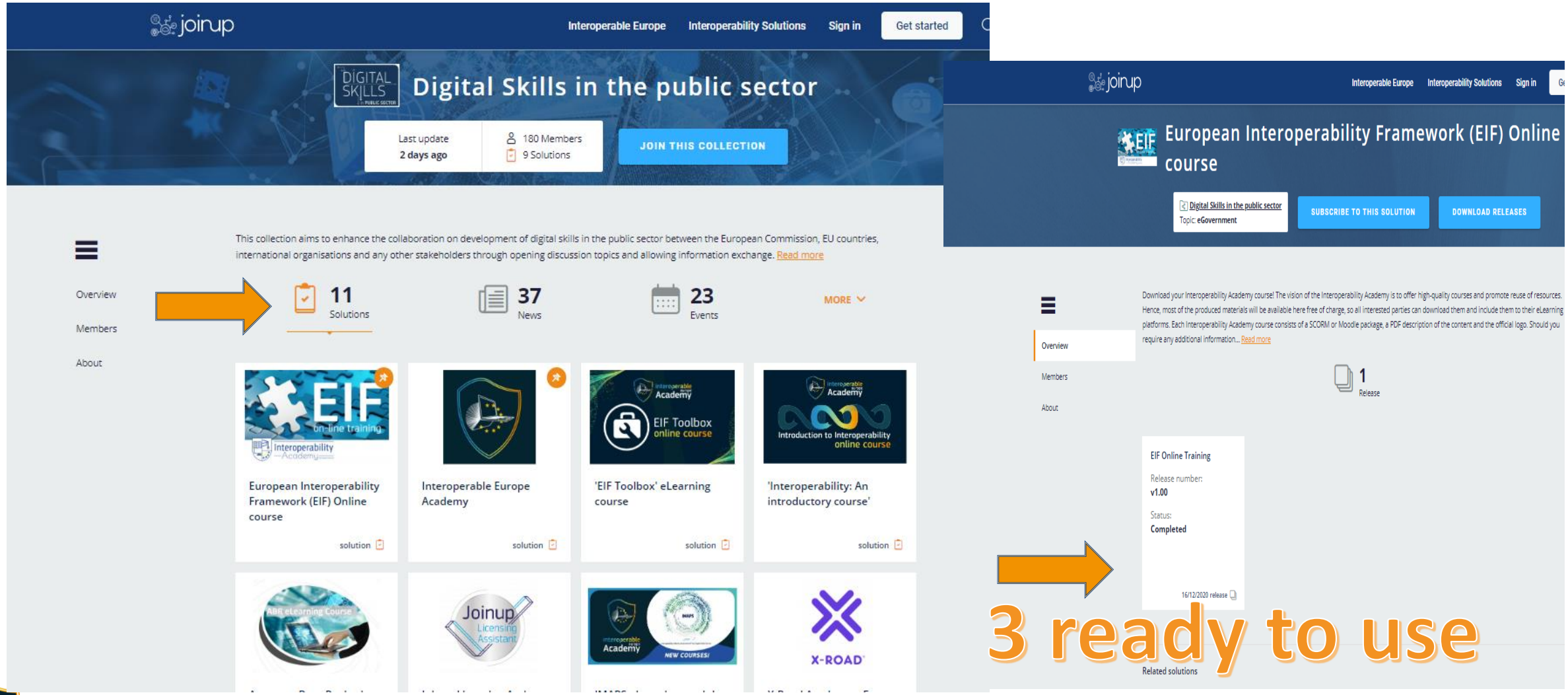
Interoperable Europe Academy: Reuse courses



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Enjoy the break!
We are continuing in 15 min.

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How will we organise the work in this session?

01

Select topics

We will first select the topic in scope for today's session.

02

Divide into groups

Each group will develop the proposal for course structure, after receiving the input about the course creation process.

03

Present the proposal

Each group should think of how to present their proposal and collect feedback from the other group.

We will develop the course on the selected topic and you will be able to test it.

Select topics

01 **How to better align NIFs and the EIF?**

02 **Interoperable public services design**

03 **Advanced interoperability & digital governance**

04 **Open source & licencing as an interoperability enabler**

05 **Other topic?**

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How are we creating the course?

Step 1: Define audience & Set objectives

Set the scene

- Analyse users' motivation, learning styles
- Study course topics
- Model learner profiles & learning paths
- Set learning outcomes
- Agree on deadlines

Step 2: Topic elaboration & Storyboard development

Select material

- Identify relevant EU legislations & other information and documents
- Elaborate the storyboard
- Collect feedback Finalise the storyboard

Step 3: Course design & development

Define format

- Anayse the storyboard and propose the best formats (i.e., video, games, lectures)
- Produce course samples
- Collect feedback
- Create draft course based in SCORM

Step 4: Testing

Alpha & Beta

- Organise testing sessions/activities
- Develop testing forms
- Disseminate surveys to target audiences
- Organise workshops for Beta testing in Moodle
- Finalise the course

Step 5: Course release

Upload the course

- Upload the SCORM on the platform for final internal testing
- Set-up the course and quizzes
- Make course available for enrolment

Your course!

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How are we creating the course 1/2?

Step 1: Define audience & Set objectives

Set the scene

- Analyse users' motivation, learning styles
- Study course topics
- Model learner profiles & learning paths
- Set learning outcomes
- Agree on deadlines

Step 2: Topic elaboration & Storyboard development

Select material

- Identify relevant EU legislations & other information and documents
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Define format

- Anayse the storyboard and propose the best formats (i.e., video, games, lectures)
- Produce course samples
- Collect feedback
- Create draft course based in SCORM

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How are we creating the course 2/2?

Step 4: Testing

Alpha & Beta

- Organise testing sessions/activities
- Develop testing forms
- Disseminate surveys to target audiences
- Organise workshops for Beta testing in Moodle
- Finalise the course

Step 5: Course release

Upload the course

- Upload the SCORM on the platform for final internal testing
- Set-up the course and quizzes
- Make course available for enrolment

Your course!

How are we creating the course?

Step 1: Define audience & Set objectives

Set the scene

- Analyse users' motivation, learning styles
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Your course!

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Step 1

Audience

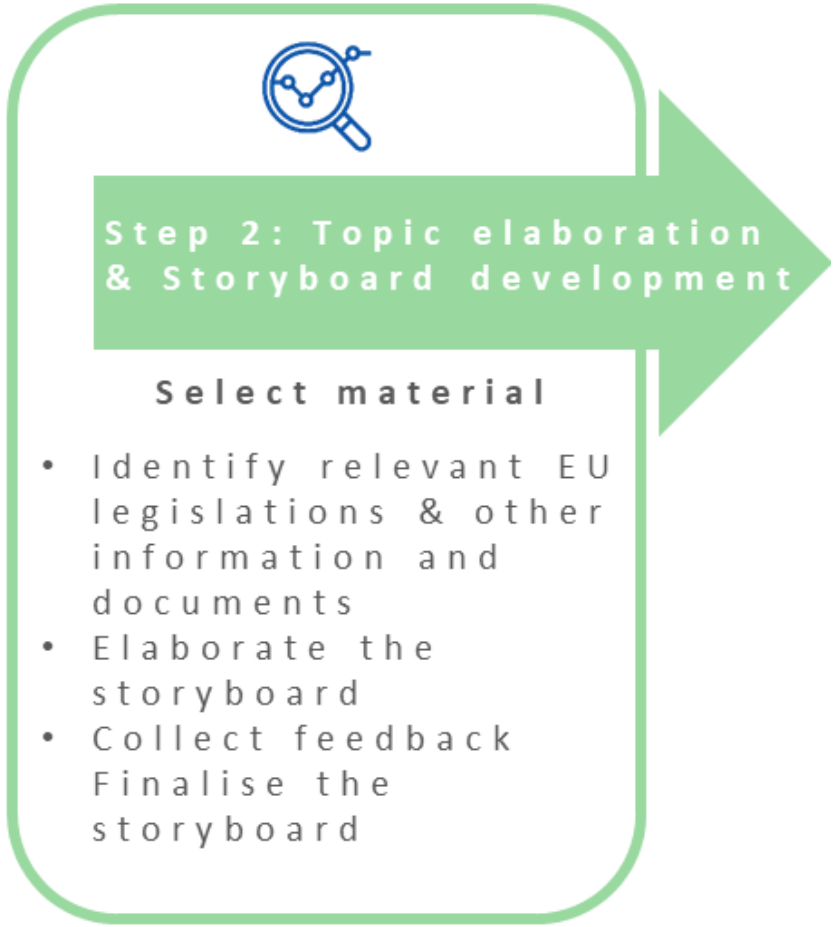
- How much time one has for training?
- What is their motivation for the course?
- What motivates them in general when it comes to learning and professional development?
- What their expectations are?

Objectives

- Why are you offering this course?
- What is the learning outcome?
- How will the course make an impact on the audience?

The answers to these questions will provide you the framework for your course.

Step 2



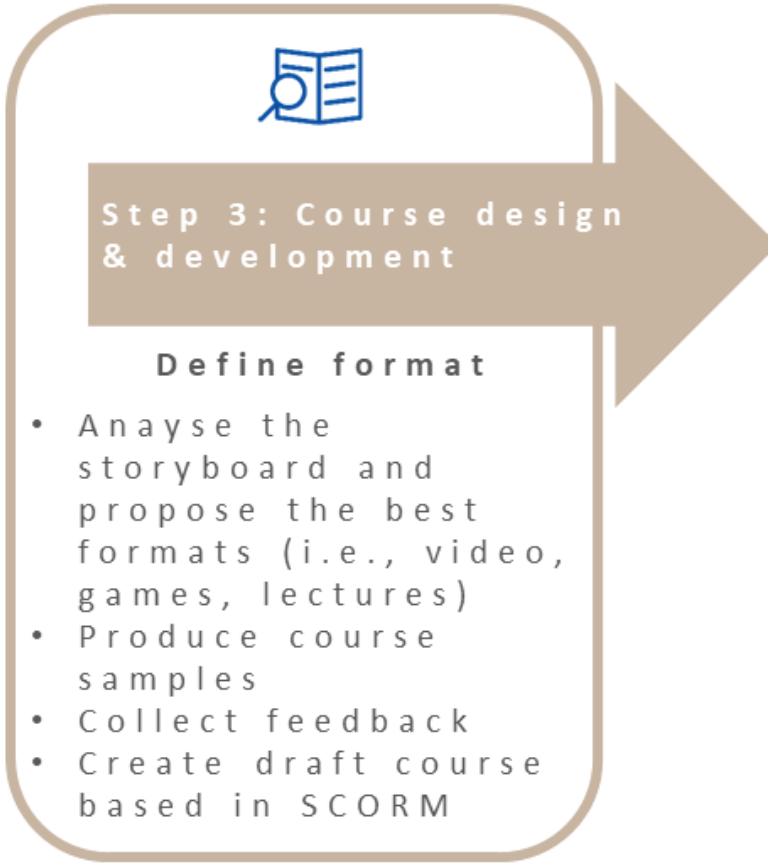
Topic

- Do you know any relevant laws, documents to support the topic?
- What exactly do you want to present to your audience?
- What concepts would you like to include?

Storyboard

- How many modules would you like to create?
- Do you consider telling a story thanks to an example or case study?

Step 3



Formats

- In which form do you want to tell your story? Do you want to:
  - ❖ Include a lecture?
  - ❖ Include animations?
  - ❖ Prepare an animated video?
  - ❖ Create a game?
  - ❖ Create a quiz?

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Where are we?

Step 1: Define audience & Set objectives

Set the scene

- Analyse users' motivation, learning styles
- Study course topics
- Model learner profiles & learning paths
- Set learning outcomes
- Agree on deadlines

Step 2: Topic elaboration & Storyboard development

Select relevant material

- Identify relevant EU legislations & other information and documents
- Elaborate the storyboard
- Collect feedback on the first draft proposal
- Finalise the storyboard

Step 3: Course design & development

Define course format

- Anayse the storyboard and propose the best formats (i.e., video, games, lectures)
- Produce course samples
- Collect feedback on proposed formats
- Create draft course(s) based in SCORM

Step 4: Testing

Alpha & Beta testing

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- Finalise the course

Step 5: Course release

Upload the course

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- Set-up the course and quizzes
- Make course available for enrolment

Your course!

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Group A - Presentation

A

Presentation of the main results for steps:

1. **Define Audience & set Objectives**
2. **Topic elaboration & Storyboard development**
3. **Course design & development**

10 minutes for presentation and 5 minutes for feedback

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Group B - Presentation

B

Presentation of the main results for steps:

1. **Define Audience & set Objectives**
2. **Topic elaboration & Storyboard development**
3. **Course design & development**

10 minutes for presentation and 5 minutes for feedback

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Group C - Presentation

C

Presentation of the main results for steps:

1. **Define Audience & set Objectives**
2. **Topic elaboration & Storyboard development**
3. **Course design & development**

10 minutes for presentation and 5 minutes for feedback

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Conclusions and Q&A: 15 min

Thank you!

Any questions?

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innovation ∞ govtech ∞ community

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