



Directorate General Informatics  
Directorate D – Digital Services  
DIGIT D2 - Interoperability



interoperable  
europe  
Academy

## Essential course information

1) **Course full name.**

*Introduction to IMAPS eLearning module*

2) **Course short name.**

*Introduction to IMAPS*

3) **Course Summary.**

- **What is the course about:**

*The eLearning module has for objective to enable current and future IMAPS users to understand what the IMAPS solution is about and how IMAPS can support public administrations in improving their digital public services towards seamless interoperability.*

- **Target audience**

This eLearning has been elaborated to introduce IMAPS to current and future users in public administrations with or without prior knowledge or experience in using IMAPS. The eLearning is also targeting professionals working on or interested in interoperability, administrative simplification or digitalisation of administrative procedures.

- **The main aim and learning objectives of the course are to:**

- Understand the relevance of IMAPS in the context of the European Interoperability Framework;
- Become familiar with the concept of IMAPS and discover use cases for the assessment of the maturity interoperability of digital public services;
- Understand the requirements for the completion of the IMAPS survey for a digital public service;
- Get insight into the IMAPS specialisations and their complementarity with IMAPS Acquire a basic understanding of IMAPS for being able to take the IMAPS assessment via EU Survey.

- **The general topics that will be covered throughout the course:**

- What is interoperability?
- What is IMAPS?
- How does IMAPS assess the interoperability of a digital public service?
- How does the IMAPS assessment work in practice?
- Specialised versions of IMAPS
- Success stories from public administrations across Europe

- How can you prepare for the IMAPS assessment?
- Key takeaways

At the end of the course, a final test is provided to assess the overall understanding of fundamental topics of the IMAPS.

- **What is new in the updated version of the IMAPS elearning module**

**The users will:**

- become familiar with the updated complete suite of the IMAPS solution (IMAPS & IMAPS Specialisations – LIMAPS, OIMAPS, SIMAPS, TIMAPS);
- be introduced to a new unified user experience that starts from IMAPS and leads to its specialised versions, through the illustration of the IMAPS “user journey”;
- receive a certificate after the completion of the self-assessment with a pass score;
- generate their feedback through specified questions for their experience taking the course and through the dedicated [IMAPS space](#) on the GitHub platform.